

Government of Himachal Pradesh
Department of Tourism & Civil Aviation

No.Tsm-F(4)-3/2020-II

Dated: Shimla-2 the

21st September, 2020

ORDER

Whereas, the Department of Tourism & Civil Aviation, Himachal Pradesh vide letter No.5-99/2020/TSM-201 dated 9th June, 2020, has issued COVID-19 Safety and Hygiene guidelines for Tourism Sector in accordance with the guidelines issued by the Ministry of Tourism, Government of India for operation of Hotels and other accommodation units in the State.

And whereas, Department of Tourism & Civil Aviation, HP has issued additional Standard Operating Procedures (SOPs) vide order dated 4th July, 2020, 24th July, 2020, 26th August, 2020, 3rd September, 2020 and 17th September, 2020.

And whereas, Standard Operating Procedures (SOPs) are also required to be issued for operation of Ropeway Projects in the State in view of present COVID pandemic situation.

Now, therefore, the undersigned, hereby orders to issue Standard Operating Procedures (SOPs) for operation of Ropeway Projects in the State for information and strict compliance thereto of all concerned, as follows :-

- **The Gondola Cabins, Restaurant, Ticket Counter & toilets at the Lower Terminal & Upper Terminal shall be regularly sanitized at least twice a day.**
- **Hand sanitizer shall be made available at the Lower Terminal, Upper Terminal and at the Ticket Counters for the visitors.**
- **The staff must use mask & disposable gloves and follow all other guidelines issued by the Ministry of Health and Family Welfare & Safety & Hygiene Guidelines issued by the Ministry of Tourism & State Govt.**
- **Tourists/visitors must mandatorily wear face Mask.**

- Maintain social distance at the Lower Terminal, Upper Terminal, Ticket Counters etc.
- Proper placement of dustbins be ensured.
- Provision of digital payments be encouraged.
- Spitting & littering is strictly prohibited.
- Staff deployed at Food counter/outlets shall be given training by the promoter regarding precautions/ sanitization etc. before restarting operations.
- The signages highlighting do's & don'ts shall be displayed at LTP/UTP.
- Tourist visitor register should be maintained regularly for facilitating track and trace in case of positive cases.

All other SOPs will remain in operation till further orders & any violation will invite penal action under Disaster Management Act 2005. These amended Standard Operating Procedures (SOPs) shall come into force with immediate effect.



(Devesh Kumar)
Secretary (Tourism & CA) to the
Government of Himachal Pradesh.

Endst.No. Tsm-F(4)-3/2020-II Dated: Shimla-2 the 21st September, 2020
Copy for information and necessary action to:-

1. All the Administrative Secretaries to the Government of Himachal Pradesh.
2. The Pr.Secretary to the Chief Minister, HP, Shimla-2.
3. The Adviser-cum-Pr.Private Secretary to the Chief Minister, HP, Shimla.
4. The Sr.Spl.PS to Chief Secretary, Govt. of HP, Shimla-2.
5. The Secretary to Governor, HP, Shimla-2.
6. All the Divisional Commissioners in HP.
7. All the Heads of Department in HP.

8. The Director, Tourism & Civil Aviation, HP, Shimla-9 for uploading of same on website as well as circulation thereof to all DTDOs / IHMs / concerned stake holders.
9. All the Deputy Commissioners in HP.
10. All the Superintendent of Police in Himachal Pradesh.
11. The Managing Director, HP Tourism Development Corporation, Shimla-1.
12. The Director, Information & Public Relations, HP, Shimla-2.
13. The Director (IT), Himachal Pradesh.
14. All the Ropeway Project Entrepreneurs in the State through Director, Tourism & Civil Aviation, HP.



Addl. Secretary (Tourism & CA) to the
Government of Himachal Pradesh.