

Department of Tourism & Civil Aviation,
Himachal Pradesh

1. Introduction:

The Department of Tourism & Civil Aviation, HP, is the nodal agency that plays a pro-active role in the promotion of tourism in the State. This is done through a wide range of literature and publicity material, participation in national and international fairs/meet, by creating/upgrading infrastructure and transport amenities in the tourist places/destinations and by creating new tourist products in the State. This is also being done through public private participation. The Department also plays regulatory role under the H.P. Tourism Development and Registration Act, 2002.

2. Organisation, Functions & Duties:

The Department of Tourism is a government department and the following functions/ duties have been allocated by the Government as per the business of the Government of H.P. allocation rules-1971:-

1. Development and Promotion of Tourism.
- 2) State and District Tourist Advisory Committee.
- 3) Tourist Services - Supply of information, Development/ Reservation of accommodation and development of civic amenities.
- 4) Hotel legislation.
- 5) Construction/Maintenance of the tourist accommodation.
- 6) Promotion of sports such as winter sports, golf, adventure sports etc.
- 7) Registration of Tourism units.
- 8) Matters relating to shooting of films in Himachal Pradesh.
- 9) Establishment, budget and accounts matters.
- 10) Civil Aviation.
- 11) Development of lakes in Himachal Pradesh.

3. Powers and Duties of each officers/officials:

A).Commissioner/Director Tourism: - Commissioner/Director Tourism is the head of the Department. Being Head of the Department, exercises general superintendence and control over all the officers/officials of the Department. He is responsible to carry out the functions of the Department. For this purpose he exercises powers as conferred/vested by the Act and various Rules including the services & Financial Rules. He also exercises functional powers delegated to him by the Govt. from time to time.

B) Addl. /Joint /Dy. Director Administration: - The following jobs are assigned to him:

1. Establishment.
2. Audit and PAC/CAG matters.
3. Stipend, Grant-in-aid to HPTDC.
4. Food Craft Institute.
5. Stores and purchases.
6. Works (State and Centrally Sponsored Schemes).
7. Vehicles.

C) Additional Director Projects: The following jobs are assigned:

1. Publicity, Advertisements, fairs and festivals grant in aid, Exhibitions, Souvenirs.
2. Civil Aviation matters including expansion of airstrips.
3. Hospitality.
4. Incentives, subsidy and Hotel Projects
5. Adventure Tourism
6. Joint Sector projects
7. Tourist Complaints
8. Inspection of offices of District Tourism Development Offices.
- 9.Implementation of H.P.Tourism Development & Registration Act/Rules.

In addition to above, the files pertaining of the following will be routed through Joint / Dy.Director to Additional Director for Commissioner / Director Tourism:-

1. Budget and Planning
2. Budget Assurances.
3. Vidhan Sabha matters
4. Tourist Information Centres
5. Statistics.

D) Publicity Officer:

Entire publicity work i.e. printing of brochures, folders, posters and post cards etc. and releasing of the advertisements in the leading newspapers/magazines and through electronic media.

E) Dy. Director/ District Tourism Dev. Officers (DTDO): The Department has five Dy. Director, Tourism & Civil Aviation, Shimla, Solan & Sirmour Districts at Solan, Mandi & Bilaspur Districts at Mandi, Kullu (Dhalpur) district Kullu, Kangra, Una & Hamirpur Districts at Dharamshala. Three Distt. Tourism Development Officers, Kinnaur at Reckong Peo, Lahaul at Keylong & Spiti at Kaza. One Assistant Tourism Development Officer, each for Chamba, Kangra, Solan and Shimla.

4. Broad functions and responsibilities of the Dy. Director's/DTDO's/ATDO's are as follows:-

- a. Regulatory Works:** To implement the H.P. Tourism Development and Registration Act-2002 i.e. Registration of Hotels/ Guest Houses/ Restaurants, Travel Agencies, Tourist Guides, Photographers and camping sites and compounding of the inspection and compounding of the offences under the said Act/Rules.
- b. Development Works:** To undertake and implement the developmental works of State/Centrally Sponsored schemes.
- c. Tourism:** To Impart the adventure sports/other trainings such as water sports/ Rafting, trekking, Entrepreneur Development Programmes, Human Resource Development, Tourist Guides, Police Guide Training etc.

d. Participation in Fair and Festivals: Department has been regularly participating in the fairs and festivals within and outside the State for wide publicity. The Dy. Director's / DTDO's organize cultural programmes / other functions to attract more and more tourists to the State.

e) Superintendent (Gr-II): Two posts of Superintendent: One in the office of DTDO Chamba at Chamba and one at Directorate of Tourism at Shimla.

f) Private Secretary: One in the Directorate.

g) Inspector Hotels: The Department has 10 post of Hotel Inspector in which only three posts filled up and seven are vacant. To carry out the inspection of the tourism units in the accordance with the powers conferred in H.P. Tourism Development of Registration Act-2002. Processing the cases for registration of tourism unit, challaning and filling cases before the court.

h) Tourist Information Officers (TIO): The Department has fourteen posts of T.I.O.'s in which nine posts is filled up (including five outsource basis TIO's) and five posts are vacant. The Department has established the Tourist Information Centre's within and out side the State to facilitate the tourists visiting to the state. In all there are 14 TICs viz. Victory Tunnel Shimla, Railway Station Shimla, Bypass Shimla, Kullu, Manali, Dharamshala, Dalhousie, Reckong Peo, Dosadka at Nahan, Pathankot, Chandigarh, Mumbai, Chennai & Kolkata.

i) Sr. Assistants: The Department has eleven posts of Senior Assistants. Seven sr. Assistants are at the Head Quarter; they have been assigned the various jobs such as works, Publilcity, Planning & Development, Budget Civil Aviation, Audit, PAC/CAG matters. Vidhan Sabha matters, Establishment and Store etc. Four Sr. Assistants are deployed in the office of Dy. Director's / DTDOs to deal with the subjects pertaining to Dy. Director / DTDO offices.

j) Asst. Research Officer: To collect and compile data relating to Tourists arrivals, employment generation including preparation of Hotel Directory.

k) Jr. Assistant cum Clerks: The Department has twenty nine posts of Jr. Assistants & clerks. Eleven Jr. Assistants & clerks are working in the head quarter including contract basis clerks; seven in the offices of Dy. Director's / DTDOs and eleven posts of clerks are vacant.

l) Jr. Scale Stenographer & StenoTypist: Steno Typist attached with the Joint Director/Additional Director (Administration).

m) Clerk cum Data Operator: One at head office and 6 data operators in the field offices of the Department.

n) Tourist Information cum Liason Officer: The Department has three post of Tourist Information-cum Liaison Officer on fixed salary basis & all three posts are vacant. The posts created for the Tourist Information Centre at Mumbai, Chennai and Kolkata to provide the information to the visiting tourists.

o) Drivers: The Department has seven posts of Drivers. Three posts of drivers are at head quarter and four posts of drivers in the field offices of the Department.

p) Peons: The Department has twenty eight posts of Peon's / Chowkidar / sweeper. Nine posts in Head office including three vacant and twelve posts in the field offices of the Department and Tourist Information Centres.

5. Procedure followed in the decision making process including channels of supervision & accountability:

The Head of the Department i.e. Commissioner/Director is the decision making authority as per the powers delegated by the Government. The Dealing Assistants/ Jr. Assistant/Clerks deals the subjects assigned to them and they further put up the same to Branch officers as per allocation of subjects given above. Some cases after

scrutiny are disposed off by the Addl. Director/ Joint Director at their own level. Cases on which the decision of the Commissioner/Director is required are presented to him.

6. Norms set by it for the discharge of its functions:

The functions are discharged as per the norms set by the Government in accordance with the office manual and instructions issued from time to time by the Government. The Department has assigned the jobs to the all Dealing Assistants/ Clerks as mentioned above.

7. Rules, regulations, instructions, manuals & records held by its or under its control:

1. H. P. Tourism Development & Registration Act, 2002.
2. H.P. Tourism Development & Registration of Tourism Trade Rules, 2012.
2. H.P. Aero Sports Rules, 2004.
3. H.P. River Rafting Rules, 2004.
4. Rules for grant of Incentives to Tourism Industry for SC/ST Categories in Himachal Pradesh, 2000.
5. Private Pilot license & commercial pilot license Rules.
6. Rules for grant of stipend to private candidates for training in Hotel management & catering 1987.
7. Recruitment & promotion Rules of different categories of the Department.

8. A Statement of the categories of the documents that are held by it or under its control:

The Department has under its control the documents which are un-classified/un-categorized and also documents mentioned u/s 8 of the Right to Information Act.

Particulars of any arrangement that exists for consultation with or representation by the members of the public in relation to the formulation of its policy or administration thereof.

9. Tourism Development Board:

The State Govt. has constituted **Tourism Development Board** for State level and **Tourism Development Councils** for specific areas. Tourism Councils for Shimla, Dharamshala, Dalhousie & Kufri are in process. There is provision of nomination of non-officials members.

In accordance with the H.P. Tourism Development and Registration Act-2002, a Tourism Board under the Chairmanship of Hon'ble Chief Minister has been constituted vide notification No. Tsm-A(3)-1/2002- dated 24.11.2003. The Board shall consist of following members:

1) Official Members:

a)	Chief Minister of H.P.	Chairman.
b)	Tourism Minister.	Vice Chairman.
c)	Chief Secretary to the Govt.of H.P.	Member.
d)	Secretary(Tourism) to the Govt.of H.P.	Member.
e)	Secretary(Finance) to the Govt.of H.p.	Member.
f)	Secretary(Forests) to the Govt.of H.P.	Member.
g)	Secretary(PWD) to the Govt.of H.P.	Member.
h)	Secretary(Urban) to the Govt.of H.P.	Member.
i)	Secretary(TCP) to the Govt.of H.P.	Member.
j)	Secretary(YSS) to the Govt.of H.P.	Member.
k)	Secretary(Health) to the Govt.of H.P.	Member.
l)	Secretary(Horticulture) to the Govt.of H.P.	Member.
m)	Secretary(Excise) to the Govt.of H.p.	Member.
n)	Secretary(Industries) to the Govt.of H.P.	Member.
o)	Secretary(Planning) to the Govt.of H.P.	Member.
p)	Secretary(Law) to the Govt.of H.P.	Member.
q)	Secretary(LAC) to the Govt.of H.P.	Member.
r)	Pr.Institute of Hotel Management,Kufri, Shimla.	Member.

2) Non official members:-

3) Director (Tourism), H.P. Ex-Officio Member Secretary

Besides, Tourism Development Council for Manali, Distt. Kullu, H.P. has also been constituted vide notification No. Tsm.-F(3)-2/2003-I dated 7.7.2004

The Council shall consist of following members:

Official Members:

1.	Deputy Commissioner, Kullu, H.P.	Chairman.
2.	Additional Deputy Commissioner. Kullu and in his absence, the Sub Divisional Officer (Civil) Manali.	Vice Chairman.
3.	Divisional Forest Officer, Kullu	Member.
4.	Executive Engineer, (HPPWD) Kullu,	Member
5.	Executive Engineer (IPH), Kullu Member.	
6.	Secretary, Nagar Panchayat, Manali	Member.
7.	Town Planner, Kullu, Distt. Kullu	Member.
8.	Distt. Tourism Development Officer, Kullu, H.P..	Ex-Officio- Member Secy,

Non official members:-

Apart from the function provided in the Act, the Council shall also look after the collection of entry fee from the vehicles bearing registration numbers other than the State of H.P. issued vide notification of even number dated 29.5.2004.

Note: Tourism councils for Shimla, Dharamshala, Dalhousie and Kufri are in process. The minutes of the Board/Councils are accessible for public.

10. Budget: Financial year 2017-2018:- Rs. 9770.62 lakhs

<u>Demand No.26</u>	<u>Tourism</u>	<u>Civil Aviation.</u> <u>(Rs. In lakhs)</u>
Plan	6782.00	200.00
Non-Plan	0584.56	045.52
<u>Demand No. 31</u> Plan	0035.00	031.00
<u>Demand No. 32</u> Plan	2089.00	000.00
<u>Demand No. 19</u> Non Plan	0003.33	000.00
<u>Demand No. 24</u> Non Plan	0000.21	000.00
Grand Total:	Rs. 9494.10	276.52

11. Budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditures and reports on disbursements made:

The budget to the field agencies i.e. District Tourism Development Offices have been allocated as per the requirement.

12. Particulars of recipients of concessions permits or authorization granted by it:

The Department has no such scheme to provide concessions and authorization etc. However, the Department is giving permission for shooting of Films in Himachal Pradesh.

13. Details in respect of the information available to or held by its reduced in an electronic form:

The Department of Tourism has its own website and information about the department has been launched on it for facilitation to the tourists as well as general masses of people through electronic media.

Web Site: <http://himachaltourism.gov.in>

14. Particulars of facilities available to citizen for obtaining information, including the working of library or reading room, if maintained for public use:

At present the Department has not set up any library. However, the department has appointed Publicity Officer as Nodal Information Officer to give the information to the visiting tourists and general masses/people. In addition, the department has also DTDO offices/Information Centers within and outside the State from where the departmental information can be obtained.

15. Such other information as may be prescribed:

Other information relating to this Department will be provided as and when required by the public.